

Information Security Policy

In full recognition of the necessity to respond effectively and efficiently to the expectations of our clients and all relevant stakeholders, ALA Group has established an integrated management system in accordance with the requirements of ISO/IEC 27001:2022 (information security). This system also ensures compliance with the requirements for compliant preservation systems, whether directed towards public administrations or private entities, consistently aligning with current regulations and the highest standards of quality and reliability.

The integrated policy of ALA Group is committed to achieving the following strategic objectives:

- **High Performance: Striving for the optimization of business processes to achieve the highest levels of efficiency and effectiveness through continuous improvement, providing high-quality and innovative services, and anticipating changes.**
- **Participation and Resource Sharing:** Ensuring the provision of necessary resources and fostering an environment where every employee feels personally involved in the implementation of the policy, facilitating the exchange of information, know-how, and leveraging synergies.
- **Evidence-Based Decision Making:** Conducting evaluations based on objective evidence to enhance the likelihood of achieving desired outcomes.
- **Information Security and Quality:** Ensuring the availability and security of managed information.

To achieve these objectives, the Management commits to the following actions:

1. Reviewing contextual factors and the needs of stakeholders, identifying and evaluating system risks and opportunities.
2. Establishing a management structure that ensures an organic and clear definition of tasks and responsibilities.
3. Utilizing technologies aimed at the continuous improvement of service quality and information security.
4. Implementing effective communication methods with stakeholders, continuously improving both communication means and intervention tools in response to requests.
5. Communicating the ISMS policy and objectives to stakeholders.
6. Training and raising awareness among all personnel, particularly company managers, to ensure the policy guidelines and concrete objectives are understood and embraced at all levels.

7. Implementing effective methodologies for updating applicable legal requirements.
8. Periodically evaluating, through internal audits, the compliance of the ISMS with the reference standard, its own policy, and planned objectives; specifically verifying the achievement of set objectives through periodic management reviews.
9. Continuously improving the ISMS based on review results.
10. Pursuing continuous technological innovation of work equipment to increase production capacity while respecting all safety and health principles for workers.
11. Involving all workers in company life through procedures and tools that promote dialogue and improve the company climate.